**Sandhya Kamsala**

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**SUMMARY OF QUALIFICATIONS**

* Certified Salesforce Developer with 3 years of experience in Salesforce Application Development, focusing on Sales Cloud, Service Cloud, and Lightning Web Components (LWC).
* Proven expertise in full-cycle Salesforce implementations, system optimization, and designing scalable cloud-based solutions tailored to business needs.
* Experienced in collaborating with cross-functional teams to achieve project goals and ensure client satisfaction.

**EDUCATION**

* Rayalaseema University - Bachelor of Science (B.Sc.) -2019
* CMR Institute of Technology-Master 0f Business Administration-2021

**TECHNICAL SKILLS**

* **Salesforce Platform Expertise:** Sales Cloud and Service Cloud implementation.
* **Configuration:** Users, Profiles, Roles, Permission Sets, Page Layouts, Validation Rules, and Workflows, Flows.
* **Customization:** Apex Classes, Triggers, Visual-force Pages, Custom Metadata, Custom Settings, and SOQL/SOSL.
* **Lightning Development:** Advanced skills in Lightning Web Components (LWC), Aura Framework, and Lightning App Development.
* **Integration:** REST and SOAP API integration's, Marketing Cloud Connect, and third-party tools.
* **Data Management:** Data migration, Apex Data Loader, DML Operations, and Import Wizard.
* **Automation:** Workflows, Process Builder, Approval Processes, and Flows.
* **Reporting:** Development of advanced Reports, Dashboards, and Data Visualization.
* **Project Management:** Solution Design, Agile Development Practices, and AppExchange Package Creation.
* **Quality Assurance:** Test case development, debugging, and performance optimization.

**RELEVANT EXPERIENCE**

**Salesforce Developer**

**Merkle** **Insprie Pvt Ltd May 2022 - Feb 2024**

* Updated programs based on user needs and ensured alignment with specifications.
* Delivered front-end and back-end architecture by translating development requirements.
* Supported existing integrated platforms and implemented new integration's using third-party tools.
* Developed and documented test cases and scenarios for the Salesforce platform.

**Project: Mahindra First Choice**

**Role: Developer**

* Created custom UI using Visual-force Pages and Lightning Components.
* Configured web-to-case, custom objects, page layouts, field dependencies, reports, and dashboards.
* Developed Apex classes, web services, workflow, Flows, & validation rules.
* Delivered comprehensive test classes.

**Salesforce Developer**

**Manas Solutions Pvt Ltd Mar 2024 -Present**

* Updated programs per user needs, performed debugging, and enhanced system performance.
* Collaborated with project managers to define realistic development milestones.
* Supported integrated platforms and enhanced business processes via third-party integration tools.
* Deployed Salesforce components across sandboxes using Change Sets,GitHub.

**Project : Schneider Electric**

**Role: Developer**

* Designed solutions and data models for the project.
* Created custom UI using Visual-force Pages and Lightning Components.
* Configured reports, dashboards, web-to-case, and custom objects
* Developed Apex classes, web services, custom labels, settings, and metadata.
* Worked on Flows, validation rules, Reports, Dashboards,Page-layouts and Marketing Cloud Connect.
* Delivered batch Apex and comprehensive test classes.

**PROJECT EXPERIENCE**

**Salesforce Implementation Projects**

* Worked with multiple cross-functional teams to develop scalable Salesforce applications tailored to client needs.
* Successfully delivered end-to-end implementations, integrating APIs and creating custom Lightning components.

**CERTIFICATIONS**

* Salesforce Certified Administrator
* Salesforce Certified App Builder
* Salesforce Certified Platform Developer 1
* Salesforce Certified Platform Developer 2
* Salesforce Certified AI Associate
* Salesforce Certified AI Specialist